**TY V. MILLER**

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**Education**

May 2016 **UNIVERSITY OF FLORIDA** GAINESVILLE, FL

Master of Business Administration (MBA), Hough Graduate School of Business

* Concentration: Competitive Strategy & Supply Chain
* Full merit scholarship recipient; GMAT: 690

June 2015 **UNIVERSITY OF CENTRAL FLORIDA** ORLANDO, FL

## Bachelor of Arts (BA) in Human Communication; Bachelor of Arts (BA) in Business Administration

* GPA: 3.76; selected as recipient of the UCF Scholars Award Scholarship; Presidents List/Dean’s List
* Volunteer for *Team4Kids* and *Operation Changing Lives* charities – raised $25K in private / corporate donations.

**Experience**

2016-Present **COGNIZANT TECHNOLOGY SOLUTIONS** various cities

Technology Consultant/Manager, Projects

Drive high-impact technology initiatives, overseeing a diverse team of 30-100+ multinational professionals. With a strategic focus on innovation and client satisfaction, I manage projects with a P&L responsibility exceeding $10MM, ensuring the successful planning, execution, and delivery of solutions that contribute to sustainable growth.

* Successfully led multiple high-profile projects, delivering transformative solutions that resulted in significant business value for clients.
* Consistently exceeded financial targets, managing a P&L responsibility of over $10MM through strategic planning and efficient resource management.
* Developed and mentored a high-performing team, enhancing their technical and leadership capabilities and fostering a positive, productive work culture.
* Led continuous improvement initiatives the routinely drive cost reductions for clients, over my tenure this savings is nearly 100M.

2011-2013 **AC-FIRST** CAMP Leatherneck, AFGhanistan

Logistics Supervisor, Supply and Services Division

Led a team of 30+ international staff to oversee logistics operations of a $25M+ maintenance, upgrade and refurbishment contract for the US Army and USMC fleets of military vehicles, ranging from Humvees to M1 Abrams tanks. Managed the life cycle of over $30M in parts from ordering to issuing phases. Directly liaised with C-level civilian and senior (General/Colonel) military leadership.

* Analyzed usage data and supply chain capabilities of third-party vendors to ensure availability of repair parts in support of contract requirements. Constructed Excel model to track historical data (e.g., delivery / installations times) and forecast future needs. Insights enabled reduction of wait times by 80%.
* Provided briefings on key metrics (KPI’s), forecasts, and operational highlights to key decision makers across a complex matrix of civilian and military stakeholders. Synthesized complex information into concise presentations, delivering recommendations to audiences including the firm’s Chief Operating Officer and Brigadier (one-star) Generals. Effectively addressed questions/issues and became a trusted advisor/subject matter expert to senior clients.
* Managed a team of 35 Logistics Technicians and Clerks from 5 countries, providing all administrative oversite including hiring, training, mentorship, task direction, performance evaluations, and corrective action. Overhauled training process that turned around a sub-standard 40% fulfillment rate to over 80% in less than 6 months.
* Established new standards/controls processes to ensure compliance with Department of Defense contract requirements, achieving an unprecedented 100% passage rate in weekly audits for entire 24+ month tenure.

2010-2011 **COMBAT SERVICES ASSOCIATES, LTD** cAMP ARIFJAN, KUWAIT

Recreation Coordinator, Morale Welfare and Recreation Division

Directed 20+ multinational staff to develop, plan and execute fitness events (e.g., races) for a base of 50,000 US / allied military personnel and civilian contractors.

* Coordinated Personal Training Program contract to provide certified training support within a facility that regularly served over 35,000 patrons monthly. Developed MS Access database to track client information and trainer utilization. Analyzed data and identified opportunities to streamline scheduling, increasing sessions by 20%.
* Developed innovative programming, including an Amazing Race event, to drive attendance and event satisfaction. Oversaw planning and execution for over 25 events that improved average attendance from 800 to 1,200.

2008-2009 **HAMMOCK BEACH RESORT** PALM COAST, FL

Fitness Supervisor, Recreation Department

Directly supervised team of 12 certified personal trainers/class instructors and support staff. Managed $300K budget and coordinated with cross-functional teams (e.g., Food & Beverage, Concierge) to implement improvement projects that increased customer satisfaction scores from 78% to 92%.

2003-2007 **UNITED STATES MARINE CORPS** CAMP PENDLETON, CA/ IRAQ

Supply Chief, Supply Administration and Management

Coordinated logistics and supply support for unit consisting of 800 Marines, managing, analyzing, and planning supply operations for the repair and maintenance of roughly $50M in assigned military assets.

* Oversaw all Supply Chain Operations during 3 deployments to Iraq for a 250-Marine unit, including ordering, tracking, receiving, issuing, analyzing, planning, and stocking vehicles, weapons, and equipment.
* Initiated system for identifying and returning excess supplies kept on hand by previous units, which enabled redeployment of $200K in assets for other units in need. Awarded Navy and Marine Corps Achievement Medal.
* Served as second-in-command / lead-gunner during over 75 convoys in combat environments, directly leading 12 personnel during multiple ambushes by enemy personnel. Awarded Combat Action Ribbon.
* Liaised with independent contractors and DoD resources to reduce lead times and increase asset visibility in transit, decreasing average days-in-shop by over 80%.
* Received two meritorious promotions (ahead of schedule) for superior achievement of duties, achieving E-5 rank in just 3 years vs. peer group average of 5-6 years.